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	Filing Date	12/29/1999
	First Named Inventor	Kennedy
	Group Art Unit	Unknown
	Examiner Name	Unknown
	Attorney Docket Number	GEMS8081

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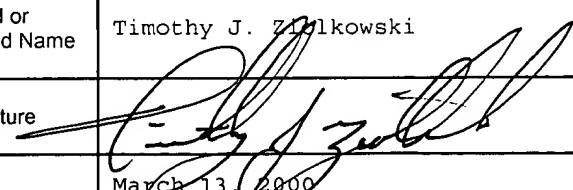
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Assignee of record of the entire interest
Certificate under 37 CFR 3.73(b) is enclosed.

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Attorney or agent of record.

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Signature	
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Bib Data Sheet

**UNITED STATES DEPARTMENT OF
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Patent and Trademark Office**Address: COMMISSIONER OF PATENTS AND TRADEMARKS
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SERIAL NUMBER 09/474,418	FILING DATE 12/29/1999 RULE -	CLASS 709	GROUP ART UNIT 2756	ATTORNEY DOCKET NO. GEM-30894 RECEIVED JUL 13 2000 MAIL ROOM
APPLICANTS RONALD G. KENNEDY, DOUSMAN, WI ;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/16/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance		STATE OR COUNTRY WI	SHEETS DRAWING 2	TOTAL CLAIMS 24
Verified and Acknowledged Examiner's Signature _____ Initials _____		INDEPENDENT CLAIMS 3		
ADDRESS Boyle Fredrickson Ziolkowski S. C. 250 EAST WISCONSIN AVENUE SUITE 1030 MILWAUKEE ,WI 53202				
TITLE SYSTEM AND METHOD FOR REMOTE SERVICING OF IN-FIELD PRODUCT				
FILING FEE RECEIVED 762	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	